

Flexible, experienced, multidisciplinary designer and developer for web, desktop, and mobile platforms. Seeking new challenges as a UI Designer, Product Designer, or Design Technologist in the San Francisco Bay Area.

chris@studiochris.us  
864-992-0047  
San Francisco, CA

## Experience

**Princeton Transcription, Inc.** / Princeton, NJ\*      **March 2006 – September 2020**

**Director of Product Design**      **2018 – 2020**

Researched, designed, developed, and maintained the company's design system and internal software. Created applications, websites, and marketing materials for a new transcription division, increasing company revenue by approximately 15%. Defined general transcription product features and pricing levels. Streamlined processes across multiple departments. Advised upper management on marketing messages to align with offered products.

**Designer & Developer**      **2015 – 2018**

Designed and created software and systems for contractor billing, client reporting, media and workflow management, and client-specific automation tools for both desktop and web with Node.js, NW.js, Electron, JavaScript, AngularJS, Vue.js, HTML, CSS, and C#. Substantially decreased overhead by reducing workloads of co-workers through automation and elimination of manual processes. Increased transcription profit through document processing.

**Technology Training Specialist**      **2012 – 2015**

Simplified setup processes and written documentation for incoming contractors and employees. Delivered training sessions via screen sharing, phone, and pre-recorded video. Provided technical support for internal users.

**Account Manager**      **2006 – 2012**

Maintained relationships with 40+ medical practices and private transcription clients. Managed team of 50+ contractors and employees, balancing workloads to ensure quality and contracted turnaround time.

**studio|chris** / Greenwood, SC      **May 2007 – August 2012**

**Freelance Designer & Developer**

Designed and developed custom websites for creatives using WordPress. Created desktop and mobile applications using Adobe AIR and other web technologies. Published a designer-friendly user interface for BlackBerry Tablet OS developer tools and WebWorks SDK.

## Other Experience

- Corel Painter Advisory Council member and beta tester
- Digital Art Academy Instructor (Adobe Illustrator and Corel Painter)
- Co-founded a small publishing company to create local-interest magazines
- \*Have worked as a self-starting, remote employee since March 2006.

## Skills

- Creative Problem Solving
- Design Principles
- Front-end Development
- Graphic Design
- Prototyping
- UI Design
- Visual Design

## Tools

- HTML
- CSS
- JavaScript
- Node.js
- Electron
- Vue.js
- Illustrator
- Photoshop
- InDesign
- WordPress
- Word
- Excel
- Windows
- macOS

## Interests

- Digital Painting
- Electronic Music
- Photography
- Sailor Moon
- Swimming

## Education

**Commercial Art & Design**  
Piedmont Technical College  
2004